

March 20, 2020

Dear Members:

As you know, last night Governor Newsom ordered some sweeping restrictions on how we as Californians can work, exercise and spend leisure time. While the order is formidable, the Club has sought guidance and is responding and is positioned to remain open. However, we must work together to operate within the ordered restrictions and comply with the order in a way that we hope will please you and in a manner that will allow our Club to endure this difficult time. Please bear with us as you continue to read this letter; There is a lot of information for us to share with you.

First and foremost, if you, a family member or a friend or associate with whom you have been in contact is sick, please refrain from coming to your Club. We are adhering to the CDC's guidelines and hope you will, too. The Club strongly endorses the CDC's guidelines for social distancing; we ask that you *practice social distancing and Golden Rule courtesy* with your fellow members and your Club's staff and treat your Club as you always have, as your home away from home.

Today, with a consensus of compliance with the last night's order and in support of our Club with fiscal responsibility and goal of maintaining the esprit des corps of our membership the Board motioned, seconded and carried the following changes to our Club operations:

Clubhouse hours

7a.m. to 7:00p.m.

Monthly Minimum

The Board approved that *the limit is deferred over a period of six months*. So your minimum total over the next six months only needs to be met by August 31st.

Dining Room and Grill Room –

in Club seated dining is prohibited by the order and the Main Dining Room, Grill are unavailable for in house dining or seating. **Food service is limited to to-go orders for food and bottles of wine.** We hope you will support your Club by using the to-go services:

Daily menus will be available for Lunch and Dinner take out

To-go orders will be taken from 10:30a.m. to 5:30p.m.

To-go order pick up is from 11:30:00a.m. to 6:30.p.m.

(Please allow one hour from the time you place your order to arrival for pick up)

THANK YOU TO EVERY MEMBER WHO USED THE TO-GO SERVICE TODAY

Your support for your Club exceeded our expectations!

We look forward to providing you with conscientious service and delicious to-go options!

Main Lounge and O'Brien's Pub – the order demands that all bars be closed. The Main Lounge (Bar) and O'Brien's Pub are closed and are unavailable for service and seating

10th Tee

The 10th Tee will maintain its usual hours of 8:30a.m. to 4:00p.m.

Workout room

The GYM is CLOSED until further notice due to the Governor's order. We apologize for this inconvenience and appreciate your support in helping us keep you and your fellow members safe.

Lockers

Lockers will be open and locker staff will continue with enhanced cleaning.

Golf

The golf area and course remain open (with some limits to support the order guidelines). Course maintenance will maintain conditions at the highest level possible with the current staffing and budget constraints being imposed on the Club. Also, in an effort to keep all players safe from touch surfaces, you will see the following on the course and practice area:

Flag Sticks will remain in the cup at all times, the edge of the cup is raised 2 inches. When your ball hits the cup and stays within 1 foot, it is considered holed out.

There will be no rakes in the bunkers; you may move your ball to a good condition no closer to the hole. The crew will be raking the bunkers each morning. If your ball lands in a footprint, place ball at nearest point.

Ball washers and benches have been removed from the course.

We strongly endorse maintaining the recommended social distancing and appreciate your support in this endeavor.

Golf Course

Hours of operation are:

Monday: Course and Practice areas will be closed for repair and maintenance.
No Tournaments will be held
Tuesday: Course opens at 7:00 a.m.
Wednesday: Course opens at 7:00 a.m.
Thursday: Course opens at 7:00 a.m.
Friday: Course opens at 7:00 a.m.
Saturday: Course opens at 7:00 a.m.
Sunday: Course opens at 7:00 a.m.

Practice Area

Hours of operation for the practice area are 7:00a.m. to 5:30p.m.

The range is available to Golf and Social Members (Social members pay \$25.00 per month for range privileges – contact pro Shop for details)

The *range is limited to 10 people at a time* and balls are pyramided 10 feet apart to maintain proper social distancing

Carts

To maintain proper social distancing and also accommodate the necessary extra cleaning and sanitization of carts the following rules and fees apply:

All carts will be used as single rider and are \$25.00

Married couples and Spousal Equivalents may have a double cart for \$34

Reciprocal Play

Until further there is no reciprocal play unless accompanied by a Victoria Club member

Pro Shop

The Pro Shop is open 7a.m. to 6p.m. Tuesday through Sunday

Tennis

The tennis courts are open. We strongly endorse maintaining the recommended social distancing and appreciate your support in this endeavor.

Please wipe down the ball machines and ball collector with the provided wipes (Court 3)

As you see, there are many changes that needed to be made to comply with the order. One change that was regretful is that many of the staff, both part time and fulltime, some whom you know well, were laid off today in response not only to the governments and CDC's orders and recommendations but also to meet the need for fiduciary responsibility during this challenging time. We hope that soon this tide will turn and we can welcome back as many of your staff as possible.

Though we've said it before, many times this the past week, we sincerely thank you for your support and hope that you can see that your Club is striving to adhere to the CDC's guidelines and we hope you will, too. As we shared, Victoria Club strongly endorses the CDC's guidelines for social distancing; again, we ask that you *practice social distancing and Golden Rule courtesy* with your fellow members and your Club's staff and treat your Club as you always have, as your home away from home.

Sincerely,

Hank Schiller, PGA
General Manager, Victoria Club