

# Victoria Club

2521 ARROYO DRIVE  
RIVERSIDE, CALIF. 92506



TELEPHONE  
(951) 683-5323

April 7, 2020

Dear Members,

We deeply feel a sense of moral obligation to you, our fellow members, our staff, and to our community. Each day we are striving to do our best to respond to the ever-changing and incongruous orders that come our way regarding Covid-19. It is imperative for you to know that each decision we have made, and will make, is based on directives from our local, state and Federal governments and no decision has been or will be made lightly.

Last week we shared with you that by a quorum vote, in response to the Riverside County Public Health Officer's order issued April 2, 2020, your Board of Directors closed the golf facility, golf course, ancillary buildings, tennis facility and pool areas. These amenities will be closed indefinitely as your Club does its part to flatten the curve of the spread of the Coronavirus. Friday's decision has had some strong ramifications for operations and I'd like to share the details with you as we continue to deal with the stringent ways we can operate.

Though closed, the golf course, tennis courts and pool will continue to be maintained.

The Pro Shop is closed but you can contact the Golf Professional at (951) 683-5035 or [jcross@victoriacub.com](mailto:jcross@victoriacub.com)

The clubhouse is closed and is operating with a minimum of staff. To-Go food orders and the Member's Market pick-up remain available to you. Stay tuned for email blasts from Julie as her team will offer a delightful To-Go Easter Dinner for you and your family to enjoy.

Reductions in all areas of spending were in place March 19th. The administrative office is working with reduced staff to assist the Board in keeping operations flowing.

The Controller is actively working with our CPA to identify any program for which the Club might be eligible. Unfortunately, our tax status of 501(c) 7 makes us ineligible to participate in the current CARES Act Payroll Protection Program and other loan programs with CARES. However, we are eligible for the portion of the CARES Act payroll tax deferral and are pursuing this option.

Staffing changes have been made over the past three weeks and layoffs and furloughs have reduced Club staff by 64% to both fulltime and part-time employees.

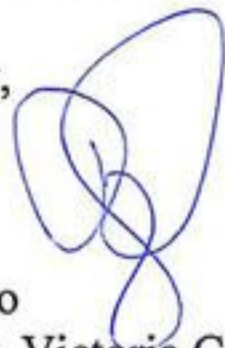
The Board temporarily approved the use of credit cards for you to make payments for club statements. A 3% merchant fee will apply.

It is a bit disheartening to list out the above changes. Though they are indefinite, it is our goal to keep them temporary. The Club is positioning itself to get back to normal as soon as possible. We sincerely thank you all for your continued support, both fiscally and emotionally, as we weather this Coronavirus storm together.

Please keep yourself and your families safe and in good spirits. And know that your Board of Directors and the Management Team of your Club are keeping abreast of the situation pertaining to the Coronavirus and conferencing regularly as to how we can do our part to combat it.

We will continue to update you as pertinent and validated information becomes available. Bottom line, we are doing everything possible to keep your home away from home in good repair and ready for your immediate return to the traditions and amenities you know and love.

Sincerely,



Ray Mayo  
President, Victoria Club