



May 29, 2020

Dear Members:

First, I want to thank you for your support of your Club thorough all the peculiarities that Covid-19 has imposed upon us as the members of a very special community. We can all agree that we want to get back to normal and I don't mean the "new normal" being touted by many. The Governor and County have moved us to stage 2.5 and finally (!) we are moving toward opening the main floor of the Clubhouse for dining.

While we are elated that we will be able to see each other again inside our "home away from home," please know that we will be meeting under the strict guidelines set forth to us by the State, County and City. Your Board intends to do everything in its power to make Victoria Club the best example of being the safest place to "gather" in the IE. We will reopen in stages, adding details and opportunities to the Club's plan for more socialization as soon as we are able to do so and as we see the membership successfully abiding with the modifications for reopening.

The Club's policies and safety practices will be posted on the member-side of the website. A detailed plan is being written and will be available for the member's review when we reopen, but ultimately, the County will determine if the Club's policies are safe. Please support the staff as they strive to adhere to the stringent policies we are obliged to follow for the reopening. The Board has empowered the staff to remind us of the policies every member needs to follow for the reopening; if you receive a Club Policy reminder card, please accept it with a gracious and supportive attitude.

Below are the details as they pertain to the reopening of member dining that the Board and the management team have formulated for in-club dining. There is also information about other areas on the property where members can drink and dine, so please be sure to read through the entire letter as the details of our obligatory guidelines for reopening are copious:

### **General Information about What to Expect in the Clubhouse**

*Please do not come to the Club if you are feeling ill, have a fever or a cough.*

*Social distancing of six (6) feet* is required in all areas inside the clubhouse. This is one of the few commonalities found from all overseeing resources. Please help your Club stay open by abiding by the social distancing guideline.

It is understandable that you will all be excited to see each other again, but be mindful that while dining at the club, mingling is not allowed per County guidelines and visiting other tables is prohibited so that social distancing can be observed.

*Face coverings are required* to be worn at all times and everywhere that you are inside the clubhouse except when seated at a table to dine. Face covering may only be removed when seated at a table to dine.

Enhanced cleaning will continue throughout the property.

All furniture is positioned to promote social distancing; please do not move the furniture.

Enter the clubhouse through the main entrance under the car port. Golfers may go to the side entrance near the bag drop to get to the golf level.

The dress code in the clubhouse is temporarily “Club-Casual.” Denim that is in good repair, even in tone and that has no holes or frays may be worn in all dining areas of the main floor. Flip-flops, sundresses, t-shirts, tank-tops, workout clothing, and torn, frayed or baggy clothes are not permitted. Gentlemen’s shirts need to be tucked in unless the shirt is designed to be un-tucked. The dress code for Golfers and Tennis Players is unchanged. There are so many details to follow for the reopening, please

assist the staff by wearing appropriate clothing when you come to the Club; if you receive a Club Dress Code Policy reminder card please accept it with a gracious and supportive attitude.

Reservations are required to dine at the Club. Due to the stringent restrictions, walk-in diners will not be accepted. Last minute reservations can be made, but due to limited seating, last minute reservations may not be seated right away.

Call (951) 683-5323 ext. 226 or email [reservations@victoriacub.com](mailto:reservations@victoriacub.com)

When you make your reservation, you will be asked the names of all who will be in your party. If you have to leave a message, be sure to leave the names of all who will be in your party (up to four) when you make your reservation.

At this time, App reservations cannot be accepted.

Reservations may be made for up to 4 people per table. Tables only seat four members.

At this time only members and their immediate family are invited to dine at the Club. No non-member guests are allowed; we will update you on the guest policy as soon as possible.

There are three (3) areas available to diners at the Club:

The outside Patio on the main clubhouse level

The Grill Room, which will offer the most formal dining experience, and in

The new *Arroyo Lounge*. Formerly the main dining room area, The Arroyo Lounge will offer casual dining in a pub-style atmosphere

Seating inside the clubhouse is limited to 86 members. Patio seating on the main clubhouse level is limited to 45 members. Seating in the Grill Room is limited to 24 members. Each table will seat a maximum of four (4) people only. Reservations cannot be made for more than four members per table.

Seated bar service and food service are available inside the clubhouse in these areas only.

The Main Bar and O'Brien's Pub remain closed.

One menu offering a variety of food and price points is available for all dining areas. The menu will be posted next week on the main website and click on the menu tab at [www.victoriacub.com](http://www.victoriacub.com)

### **What to Expect When Dining at the Club**

Please do not arrive more than 10 minutes prior to your reservation

When you exit your car, please have your face covering available. Please wear your face covering when you step into the carport area prior to approaching the main clubhouse doors. Face covering are required to enter the clubhouse and are recommended while on Club property.

Outside of the main entrance you will be greeted in the car port entry way by a staff member who will take your temperature and ask you to apply hand sanitizer. Please allow your temperature to be taken and use the hand sanitizer provided in the entranceway prior to entering the clubhouse. Those with temperatures over 100.4, or a cough, cannot be admitted into the clubhouse.

After your temperature is taken and you have applied hand sanitizer you will then be directed to the Hostess.

As you move into the clubhouse, please maintain proper social distancing by having your party stand on and near the VC decals on the floor as you progress towards the hostess stand.

Once seated at your table you may remove your face coverings. Anytime that you leave your table for any reason you will need to put your face covering back on.

You will notice a new bar in the main dining area (The Arroyo Lounge). Bar service in the clubhouse will be available during dining hours only. Only people who are seated in the dining areas will be served from the bar. Reservations are required.

Please do not walk up to the bar to order for yourself, as only the Servers may take drinks away from the bar and you may compromise our ability to be open. Please do not approach the bartender. The dedicated server will bring you a cocktail or beverage.

Each table will have one (1) dedicated Server. Your server will be the only employee who will set up, service and clear your table. Your server may ask you to assist them so that they can offer you near-touch less service and maintain social distancing when possible. Bussers are not available at this time.

At the conclusion of your meal, your chit and a sanitized pen will be set on the table for your signature. Please be sure to verify your member number and sign the chit. Any optional additional gratuity cannot be paid to your server if you don't sign your chit. Please leave the chit and pen on the table.

When you are finished dining and ready to leave please put on your face covering and exit the dining area. Please remember to use social distancing when you exit.

**Here are the hours and details for each area of the clubhouse where you can be served:**

**Clubhouse Dining Thursday, June 4<sup>th</sup> through Saturday June 6<sup>th</sup>:**

The hours of dining service will be 4:30PM to 9:00PM

**Terrace Beverage Cart Tuesday, June 2 through Sunday June 7<sup>th</sup>:**

Hours of beverage cart service on the terrace will be 11:00AM to 4:00PM

**10<sup>th</sup> Tee Snack Shop Tuesday, June 2 through Sunday June 7<sup>th</sup>:**

Hours of Snack Shop service will be 9:00AM to 4:00PM

We are looking forward to seeing you all soon. As always, please contact me directly or reach out to your management team if you have any questions. As we can, we will send you updates as the State and our Club can move into “Phase III” of the reopening plan.

At your service,

Ray Mayo, President, Victoria Club